

REPORT TO: EDUCATION AND SOCIAL SERVICES COMMITTEE ON 9 APRIL 2008

SUBJECT: JOINT PERFORMANCE INFORMATION AND ASSESSMENT FRAMEWORK (JPIAF) ANNUAL EVALUATION AND THE NATIONAL OUTCOMES FOR COMMUNITY CARE

BY: DIRECTOR OF COMMUNITY SERVICES

1. REASON FOR REPORT

- 1.1 To inform the Education and Social Services Committee of the Moray Community Health and Social Care Partnership (MCHSCP) progress against the Joint Performance Information and Assessment Framework (JPIAF) for 2006/7.
- 1.2 To inform Committee about the changes in the performance management arrangements with the introduction of the National Outcomes for Community Care.
- 1.3 To inform Committee of the proposed changes to the Activity Analysis for Community Care for reporting performance to the Audit and Performance Committee in line with the introduction of the National Outcome Framework
- 1.4 This report is submitted to Committee in terms of Section D (23) of the Council's Administrative Scheme relating to Social Work services.

2. RECOMMENDATION

- 2.1 **It is recommended that Education and Social Services Committee:**
 - (i) **notes the progress made against the JPIAF 2006/7;**
 - (ii) **notes the change from the JPIAF to a National Outcome Framework for Community Care for implementation in 2008/9; and**
 - (iii) **agrees to refer this report to the Audit and Performance Review Committee for information.**

3. BACKGROUND & ANALYSIS

- 3.1 **JPIAF Evaluation** – JPIAF was designed to assist local partnerships to deliver improved outcomes for service users and their carers. It should compliment local performance measurement and management frameworks which local partnerships already have or are developing. This outcome approach is at the centre of measuring joint performance. The JPIAF framework has changed year on year, it is therefore not possible to make direct comparison for 2005/6 to 2006/7, however it is possible to gauge rather than measure, change. The impression overall is that performance across Scotland is improving; though there is still a lack of consistency across councils/partnership areas.

- 3.2 The evaluation statement contains the Scottish Government's assessment of the Moray Community Health and Social Care Partnership's progress on the JPIAF indicators, from the information submitted by the Partnership. The overall performance falls into one of the following categories:
- Meets or nearly meets (*the indicator requirements*)
 - Good progress (*towards meeting the indicator requirements*)
 - Steady progress (*towards meeting the indicator requirements*)
 - Improvement required (*to meet the indicator requirements*)
 - No evidence submitted
- 3.3 The information submitted to the Scottish Government includes Moray's local Improvement targets for all care groups, whole system information in support of JPIAF 10 (the whole system indicator). Progress is also measured regarding the MCHSCP take up of single shared assessment and cross agency access to resources.
- 3.4 The evaluation was issued to the MCHSP in draft in September 2007, a management response was sent to the Scottish Government by the 24 October 2007.
- 3.5 The overall performance of the MCHSCP shows '**steady progress.**'
- 3.6 The summary evaluation is set out in **APPENDIX 1**; a full copy of the evaluation is in the Members library.
- 3.7 **National Outcomes for Community Care** In April 2007, the Scottish Executive with COSLA and the NHS announced that joint performance (JPIAF) in community care should be replaced by a new 'outcome led' performance framework (the National Outcomes Framework for Community Care).
- 3.8 It has been agreed that this framework should form part of the new Single Outcome Agreement to be drawn up with councils. The National Framework for Community Care comprises 4 outcomes, 16 measures and, for the present, 5 existing targets. Full implementation will be in 2008/9 with a start made in 2007/8 on 6 of the measures and 5 of the targets as set out in **APPENDIX 2**.
- 3.9 In Moray, these National Outcomes for Community Care have been incorporated in the draft Moray Single Outcome Agreement. Performance in Community Care is also subject to the NHS Performance Management arrangements. Through the development of Health and Social Care Partnerships, there is an expectation that there is a close link between the Health Efficiency Access and Treatment targets (HEAT) and Local Delivery Plan requirements for 2008/9 being developed by NHS Grampian for implementation in Moray as a partner in the MCHSCP.

- 3.10 It is proposed to rework all the Community Care Activity Analyses in line with the National Outcomes. These revised activities will be submitted to Audit and Performance Review Committee on the 23 April 2008.

4. **SUMMARY OF IMPLICATIONS**

(a) **Corporate Development Plan/Community Plan/Service Improvement Plan**

The Social Programme states 'the Council will support and encourage measures that achieve social inclusion and enhance the quality of life for the residents of Moray'.

(b) **Policy and Legal**

There are no policy or legal implications associated with this report

(c) **Resources (Financial, Risks, Staffing and Property)**

There are no resource implications associated with this report

(d) **Consultations**

Staff in the MCHSCP have noted the outcome of the performance evaluation as set out in the report. The General Manager and the Director of Community Services have been consulted and agree the contents of this report

5. **CONCLUSION**

5.1 **The MCHSCP is making 'steady progress' in relation to the assessment under the Joint Performance Framework for 2006/7.**

5.2 **The Scottish Government has launched a revised more outcome based assessment framework for 2007/8 for full implementation in 2008/9 (the National Outcome Framework for Community Care)**

5.3 **The Community Care Section will use the National Outcomes to form the basis for future performance reporting.**

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Background Papers: Papers held by the Head of Community Care
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PAGE: 4